

Senior Consultant



Name:	Jörg Kalsbach
Year of Birth:	1967
Nationality:	German
Contact:	+49 178 189 80 24
Based:	Cologne
University:	Diplom-Volkswirt sozialwissenschaftlicher Richtung (Economics)
IT experience since:	1995
Languages:	German, native speaker English, business fluent French, basic knowledge

Executive Summary:

- Generalist in the area of IT related activities in enterprises. From requirement analysis, SW architecture, project management, implementation, test and test management.
- Result driven. Delivers solutions and does not pinpoint problems.
- Strong communication skills towards relevant stakeholders.
- Intercultural competence. Worked with TCS and Huawei.
- Readiness of mind. Fast to become acquainted with new areas.
- Broad experience in different positions and industries.

Methods:	COMMON SENSE, COMMUNICATION, AGILE, ISTQB PRINCE2, ITIL V3, OOA/OOD
Recent publications:	Introduction to Network Protocols: PenTestStarterKit 03/2013 Wireshark - LUA: Hakin9 OnDemand 07/2012
Sectors:	INSURANCE TELCO FINANCIAL SERVICES
IT-Skills	Operating Systems: AMAZON WEB SERVICES LINUX UNIX USS (OS/390) WINDOWS NT WINDOWS Standard-Software: MS OFFICE Programming languages: JAVA PYTHON LUA VBA SHELL PROGRAMMING DBMS: NOSQL ORACLE DB2 /UDB DB2 /z/OS

Projects

Since – 03.2020	Senior IT Consultant with msg systems ag
05.2019 – 02.2020	<p>Testmanagement for Interlev</p> <ul style="list-style-type: none">• Review of scripts• Defectmanagement• Test concepts• Offshoring <p>(POSTMAN, JMETER, HP ALM, JIRA)</p>
03.2019	<p>Simulation of an application with the aim of automatically submitting a large number of legal claims using OSCI</p> <ul style="list-style-type: none">• Analysis• Reverse Engineering of the undocumented application interface• Implementation of a PoC• Test of the PoC <p>(REQUIREMENT ANALYSIS, GOVERNIKUS, OSCI, PYTHON)</p>
04.2017 – 10.2018	<p>Load & Performance Test and Testautomation for Gothaer Systems. System under test was a CRM Solution and a insurance specific solution for property and casualty insurance.</p> <ul style="list-style-type: none">• Testconsulting• Test process optimization• Testexecution and reporting <p>(REQUIREMENT ANALYSIS, AGIL, DEVOPS, POSTMAN, JMETER, DYNATRACE, SELENIUM, HP ALM, JIRA, PYTHON, WEBSPIRE)</p>
04.2015 – 07.2016	<p>Senior Test Expert for Tata Consultancy Services Deutschland GmbH, employee</p> <ul style="list-style-type: none">• Projektmanagement• Testconsulting• Test coordination• Presales <p>(REQUIREMENT ANALYSIS, AGIL, HP ALM, OFF SHORING, LOTUS NOTES)</p>
10.2013 – 03.2015	<p>Testmanagement for Vodafone Global (One Salesforce, various projects)</p> <ul style="list-style-type: none">• Load & Performance Test• Test strategy• Reporting• Test preparation• Test execution

	(SALESFORCE, CYPHERCLOUD, HTTP, SMPP, JMETER, JAVA)
04.2011 – 07.2013	<p>Performance Analysis for T-Mobile in order to identify bottlenecks in selected mobile and fixed line products.</p> <p>Analysis of the relationship of different systems involved in the delivery of mobile products.</p> <p>Solution development to improve performance considering the economic and technical conditions.</p> <p>Initiation and monitoring of performance improvements and support of relevant expert teams.</p> <p>Consulting on the planning and development of processes and concepts for the early detection of performance problems of current and future products and services.</p> <ul style="list-style-type: none"> • Analysis • Diagnostics • Optimization <p>(REQUIREMENT ANALYSIS, AGIL, ECLIPSE, PYTHON, HP QC, HTTP, DNS, TCP/IP, WIRESHARK, JAVA)</p>
11.2008 – 06.2011	<p>Implementation and maintenance of open source cloud computing based load generators:</p> <ul style="list-style-type: none"> • Architecture • Implementation • Communication with users • Maintenance and further development <p>(AMAZON WEB SERVICES, JMETER, GRINDER, MRTG, RRDTOOL, CITRIX)</p>
10.2010 – 12.2010	<p>Service Integration Management for T-Mobile:</p> <ul style="list-style-type: none"> • Test strategy • Test concept • Test management • Test coordination <p>(MERCURY QUALITY CENTER, MERCURY ITG)</p>
01.2011 – 03.2011	<p>USSD Gateway for Vodafone UK, R&D Department:</p> <ul style="list-style-type: none"> • Architecture • Implementation • Test

	<ul style="list-style-type: none"> • Acceptance Test <p>(JAVA, SOAP, GLASSFISH, USSD)</p>
07.2010 – 10.2010	<p>Development of a load generator for Citrix based systems:</p> <ul style="list-style-type: none"> • Architecture • Specification • Selection of a nearshoring subcontractor • Coordination of subcontractor • Acceptance test <p>(NEARSHORING, JMETER, CITRIX, COM4J, AMAZON WEB SERVICES, MIKOGO)</p>
04.2010 – 10.2010	<p>Type acceptance of mobile services for a Vodafone D2:</p> <ul style="list-style-type: none"> • Test concept • Test management • Test coordination • Communication with stakeholder • Communication with vendor • Analysis of results <p>(MERCURY QUALITY CENTER, SOAPUI, EAI, RVRD)</p>
01.2010 – 03.2010	<p>Study on Load & Performance test strategy for Vodafone Global:</p> <ul style="list-style-type: none"> • Analysis of current situation • Strategy • Tool selection • Proof of Concept • Documentation • Presentation • Ongoing: support of implementation <p>(JMETER, FIDDLER, GRINDER, LOADRUNNER, LOAD GENERATORS)</p>
02.2009 – 12.2009	Type acceptance of mobile services for Vodafone D2
11.2006 – 01.2009	<p>Non functional tests of mobile services for Vodafone D2:</p> <ul style="list-style-type: none"> • Project management • Test processes • Test strategy, test specification • Test automation

	<ul style="list-style-type: none">• Tool selection• Coordination of load tests• Communication with stakeholder• Analysis of results <p>(ITE-T, JMETER, GRINDER, HTK LEGEND, WIRESHARK, HTTP, TCP/IP, JEE)</p>
01.2008 – 05.2008	<p>Comparative analysis of network and client based optimization strategies for handset based internet access for Vodafone Global:</p> <ul style="list-style-type: none">• Project management• Test strategy, test specification• Test automation• Tool selection• Communication with stakeholder• Analysis of results <p>(BYTEMOBILE, OPERA MINI, WAP OPTIMIZER, HTTP, TCP/IP, JAVASCRIPT)</p>
1995 - 2008	<p>Software development, Business Intelligence, project management for various customers</p> <p>(JAVA, JEE , BUSINESS INTELLIGENCE, DATA WAREHOUSE, SAS)</p>