

## Profile Jörg Kalsbach

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### Senior Consultant



<b>Name:</b>	<b>Jörg Kalsbach</b>
<b>Year of Birth:</b>	1967
<b>Nationality:</b>	German
<b>Contact:</b>	+49 178 189 80 24
<b>Based:</b>	Cologne
<b>University:</b>	Diplom-Volkswirt sozialwissenschaftlicher Richtung (Economics)
<b>IT experience since:</b>	1995
<b>Languages:</b>	German, native speaker English, business fluent French, basic knowledge

#### **Executive Summary:**

- Generalist in the area of IT related activities in enterprises. From requirement analysis, SW architecture, project management, implementation, test and test management.
- Result driven. Delivers solutions and does not pinpoint problems.
- Strong communication skills towards relevant stakeholders.
- Intercultural competence. Worked with TCS and Huawei.
- Readiness of mind. Fast to become acquainted with new areas.
- Broad experience in different positions and industries.

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**Methods:** COMMON SENSE, COMMUNICATION, AGILE, ISTQB  
PRINCE2, ITIL V3, OOA/OOD

**Recent publications:** Introduction to Network Protocols: PenTestStarterKit 03/2013  
Wireshark - LUA: Hakin9 OnDemand 07/2012

**Sectors:** INSURANCE  
TELCO  
FINANCIAL SERVICES

**IT-Skills**

**Operating Systems:**  
AMAZON WEB SERVICES  
LINUX  
UNIX  
USS (OS/390)  
WINDOWS NT  
WINDOWS

**Standard-Software:**  
MS OFFICE

**Programming languages:**  
JAVA  
PYTHON  
LUA  
VBA  
SHELL PROGRAMMING

**DBMS:**  
NOSQL  
ORACLE  
DB2 /UDB  
DB2 /z/OS

### Projects

05.2019 - heute	<p>Testmanagement for Interlev</p> <ul style="list-style-type: none"><li>• Review of scripts</li><li>• Defectmanagement</li><li>• Test concepts</li><li>• Offshoring</li></ul> <p>(POSTMAN, JMETER, HP ALM, JIRA)</p>
03.2019	<p>Simulation of an application with the aim of automatically submitting a large number of legal claims using OSCI</p> <ul style="list-style-type: none"><li>• Analysis</li><li>• Reverse Engineering of the undocumented application interface</li><li>• Implementation of a PoC</li><li>• Test of the PoC</li></ul> <p>(REQUIREMENT ANALYSIS, GOVERNIKUS, OSCI, PYTHON)</p>
04.2017 – 10.2018	<p>Load &amp; Performance Test and Testautomation for Gothaer Systems. System under test was a CRM Solution and a insurance specific solution for property and casualty insurance.</p> <ul style="list-style-type: none"><li>• Testconsulting</li><li>• Test process optimization</li><li>• Testexecution and reporting</li></ul> <p>(REQUIREMENT ANALYSIS, AGIL, DEVOPS, POSTMAN, JMETER, DYNATRACE, SELENIUM, HP ALM, JIRA, PYTHON, WEBSHERE)</p>
04.2015 – 07.2016	<p>Senior Test Expert for Tata Consultancy Services Deutschland GmbH, employee</p> <ul style="list-style-type: none"><li>• Projektmanagement</li><li>• Testconsulting</li><li>• Test coordination</li><li>• Presales</li></ul> <p>(REQUIREMENT ANALYSIS, AGIL, HP ALM, OFF SHORING, LOTUS NOTES)</p>
10.2013 – 03.2015	<p>Testmanagement for Vodafone Global (One Salesforce, various projects)</p> <ul style="list-style-type: none"><li>• Load &amp; Performance Test</li><li>• Test strategy</li><li>• Reporting</li><li>• Test preparation</li><li>• Test execution</li></ul>

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	(SALESFORCE, CYPHERCLOUD, HTTP, SMPP, JMETER, JAVA)
04.2011 – 07.2013	<p>Performance Analysis for T-Mobile in order to identify bottlenecks in selected mobile and fixed line products.</p> <p>Analysis of the relationship of different systems involved in the delivery of mobile products.</p> <p>Solution development to improve performance considering the economic and technical conditions.</p> <p>Initiation and monitoring of performance improvements and support of relevant expert teams.</p> <p>Consulting on the planning and development of processes and concepts for the early detection of performance problems of current and future products and services.</p> <ul style="list-style-type: none"> <li>• Analysis</li> <li>• Diagnostics</li> <li>• Optimization</li> </ul> <p>(REQUIREMENT ANALYSIS, AGIL, ECLIPSE, PYTHON, HP QC, HTTP, DNS, TCP/IP, WIRESHARK, JAVA)</p>
11.2008 – 06.2011	<p>Implementation and maintenance of open source cloud computing based load generators:</p> <ul style="list-style-type: none"> <li>• Architecture</li> <li>• Implementation</li> <li>• Communication with users</li> <li>• Maintenance and further development</li> </ul> <p>(AMAZON WEB SERVICES, JMETER, GRINDER, MRTG, RRDTOOL, CITRIX)</p>
10.2010 – 12.2010	<p>Service Integration Management for T-Mobile:</p> <ul style="list-style-type: none"> <li>• Test strategy</li> <li>• Test concept</li> <li>• Test management</li> <li>• Test coordination</li> </ul> <p>(MERCURY QUALITY CENTER, MERCURY ITG)</p>
01.2011 – 03.2011	<p>USSD Gateway for Vodafone UK, R&amp;D Department:</p> <ul style="list-style-type: none"> <li>• Architecture</li> <li>• Implementation</li> <li>• Test</li> <li>• Acceptance Test</li> </ul>

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	(JAVA, SOAP, GLASSFISH, USSD)
07.2010 – 10.2010	<p>Development of a load generator for Citrix based systems:</p> <ul style="list-style-type: none"> <li>• Architecture</li> <li>• Specification</li> <li>• Selection of a nearshoring subcontractor</li> <li>• Coordination of subcontractor</li> <li>• Acceptance test</li> </ul> <p>(NEARSHORING, JMETER, CITRIX, COM4J, AMAZON WEB SERVICES, MIKOGO)</p>
04.2010 – 10.2010	<p>Type acceptance of mobile services for a Vodafone D2:</p> <ul style="list-style-type: none"> <li>• Test concept</li> <li>• Test management</li> <li>• Test coordination</li> <li>• Communication with stakeholder</li> <li>• Communication with vendor</li> <li>• Analysis of results</li> </ul> <p>(MERCURY QUALITY CENTER, SOAPUI, EAI, RVRD)</p>
01.2010 – 03.2010	<p>Study on Load &amp; Performance test strategy for Vodafone Global:</p> <ul style="list-style-type: none"> <li>• Analysis of current situation</li> <li>• Strategy</li> <li>• Tool selection</li> <li>• Proof of Concept</li> <li>• Documentation</li> <li>• Presentation</li> <li>• Ongoing: support of implementation</li> </ul> <p>(JMETER, FIDDLER, GRINDER, LOADRUNNER, LOAD GENERATORS)</p>
02.2009 – 12.2009	Type acceptance of mobile services for Vodafone D2
11.2006 – 01.2009	<p>Non functional tests of mobile services for Vodafone D2:</p> <ul style="list-style-type: none"> <li>• Project management</li> <li>• Test processes</li> <li>• Test strategy, test specification</li> <li>• Test automation</li> <li>• Tool selection</li> </ul>

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	<ul style="list-style-type: none"><li>• Coordination of load tests</li><li>• Communication with stakeholder</li><li>• Analysis of results</li></ul> <p>(ITE-T, JMETER, GRINDER, HTK LEGEND, WIRESHARK, HTTP, TCP/IP, JEE)</p>
01.2008 – 05.2008	<p>Comparative analysis of network and client based optimization strategies for handset based internet access for Vodafone Global:</p> <ul style="list-style-type: none"><li>• Project management</li><li>• Test strategy, test specification</li><li>• Test automation</li><li>• Tool selection</li><li>• Communication with stakeholder</li><li>• Analysis of results</li></ul> <p>(BYTEMOBILE, OPERA MINI, WAP OPTIMIZER, HTTP, TCP/IP, JAVASCRIPT)</p>
1995 - 2008	<p>Software development, Business Intelligence, project management for various customers</p> <p>(JAVA, JEE , BUSINESS INTELLIGENCE, DATA WAREHOUSE, SAS)</p>